



# Lodge information sheet EVERYTHING YOU NEED TO KNOW

### FACT SHEET

NUMBER OF ROOMS	8 Luxury Safari Tents		
CONFIGURATION	8 twins all convertible to double. Size 10 x 3.5m including inside bathroom and verandah, excludes outside shower.		
MAXIMUM GUESTS	16		
MINIMUM STAY	2 nights		
CHILDREN	Yes - no children under 12 years		
CHILDMINDING	No		
TRIPLES	Yes - for children aged 12 to 16 years on a stretcher bed, no triples for adults		
SPA	No		
FUNCTION FACILITIES	No		
WIFI	Yes - only in the main lounge area. Wifi can be slow & intermittent		
CELL PHONE COVERAGE	Yes - intermittent, guests will need international roaming		
AIR CONDITIONING	No		
FANS	Yes - free standing		
SWIMMING POOL	Yes x 2		
ELECTRICITY	Yes - solar power		
BATH	No		
SHOWER	Yes - indoor & outdoor		
MOSQUITO NETS	Yes - all tent openings covered and net over bed		
SAFE	Yes		
HAIR DRYER	Yes		
TELEPHONES	No		
LAUNDRY SERVICE	Yes - bush laundry		
NO SMOKING POLICY	No smoking permitted indoors		
WHEELCHAIR ACCESS	No		
DISTANCE BETWEEN ROOMS	20 metres		
MALARIA AREA	Yes		
CHECK IN / CHECK OUT	14h00 / 10h00		
CHECK IN / CHECK OUT CREDIT CARDS	14h00 / 10h00 Mastercard, Visa, Amex and Debit cards		

#### **WEATHER**

**SEPTEMBER - APRIL:** Temperature ranges from 18°c - 40°c. Hot to very hot and wet during the rainy season (Mid November to April). **MAY - AUGUST:** Temperature ranges from 7°c - 28°c. Mild and dry.

#### **CLOTHING**

Comfortable, casual, cool, cotton bushwear of preferably neutral colours/bush tones. Hats, scarves, warm jacket/windbreaker year round. Swimwear, hats & sandals, comfortable sturdy walking shoes. Smart casual wear for dinner. Sunscreen, binoculars, cameras, lip cream, contact lens solution, spare glasses, reference books.

#### **HEALTH & SAFETY**

Visit our website www.tsowasafariisland.co.za for more information.

#### **ACTIVITIES**







Guided Game Walks\*



Guided Bird
watching
Special birds found in the
area include Rock
Pratincole, Pels Fishing



Guided
Canoeing\*
- No Children under



Victoria Falls
Included for guests
staying 3 nights or
longer
(Rain Forest entry and
private tour guide
charged additionally)



River Cruise



Guided Islanc



Fishing

\* Additional charge for SADC discounted rate:

#### **MEAL TIMES**

SIMPLE BREAKFAST: 06h00 - 06h30
 BRUNCH: 10h30 - 11h00
 HIGH TEA: 15h00 - 15h30
 DINNER 19h45 - 21h00

HALAAL MEALS: Available on request (to be booked in advance)

#### **SEASON HIGHLIGHTS**

**APRIL:** Victoria Falls has the most spectacular display & views.

JUNE - NOVEMBER: Best time for game viewing

JULY - DECEMBER: Great time for river rafting

**SEPTEMBER:** Arrival of migrant birds





### MAPS & DIRECTIONS

A 4x4 vehicle is required to get to Tsowa Safari Island. Guests are transferred in closed air-conditioned vehicles to our private entrance to the Zambezi National Park, where they will be met by a guide and transferred in an open 4x4 vehicle to the river's edge. From here it is a quick boat trip across to the island. Transfer times that include international border crossings are approximate and depend on immigration authorities.





## MAPS & DIRECTIONS

# Recommended Routes

# FROM VICTORIA FALLS INTERNATIONAL AIRPORT

TO TSOWA SAFARI ISLAND

Estimated travel time (1hr 15min)

- Head east towards the A8.
- After 260m turn left onto the A8 towards Victoria Falls town and proceed for 19 km.
- Turn left onto Kazungula Road and proceed for 28 km to our private entrance to the Zambezi National Park.
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

#### FROM KASANE

(KAZUNGULA BORDER POST - BOTSWANA)
TO TSOWA SAFARI ISLAND

Estimated travel time (1hr 25min)

- From Kasane Airport / town proceed to the Kazungula Border Post to Timbahwe
- From the Kazungula Border Post travel on the road towards Victoria
   Falls for 41 km to reach our private entrance to the Zambezi National
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

#### FROM VICTORIA FALLS TOWN

TO TSOWA SAFARI ISLAND

Estimated travel time (55min)

- Take Livingstone Way/Mosi-Oa-Tunya/A8 out of town
- Turn right onto Kazungula Road and proceed for 28 km to our private entrance to Zambezi National Park.
- Here you will be met by a 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

#### FROM LIVINGSTONE

(VICTORIA FALLS BORDER POST - ZAMBIA)
TO TSOWA SAFARI ISLAND

Estimated travel time (3hr 35min)

- Travel towards Victoria Falls town, cross the border post, cross the bridge and proceed straight through the town of Victoria Falls on Livingstone Way/Mosi-Oa-Tunya/A8 out of town.
- Turn right onto Kazungula Road and proceed for 28 km to our private entrance to Zambezi National Park.
- Here you will be met by 4x4 vehicle to be transferred through the park to the water's edge where you will be met by boat to be taken across the river to the island.

#### **LAND TRANSFERS & DISTANCES**

Transfers not listed here are available upon request

FROM	то	ROAD TRANSFER (time & Distance)	4 X 4 (time & Distance)	BOAT TRANSFER	TOTAL TIME
Victoria Falls Town (Zimbabwe)	Tsowa Safari Island - Zambezi National Park	20 min   28 km	25 min   12 km	10 min	55min
Victoria Falls Airport (Zimbabwe)	Tsowa Safari Island - Zambezi National Park	40 min   47 km	25 min   12 km	10 min	1hr 15min
Kazungula Botswana Border*	Tsowa Safari Island - Zambezi National Park	40 min*   41 km	25 min   12 km	10 min	1hr 15min*
Kasane Airport or Kasane Town (Botswana)*	Tsowa Safari Island - Zambezi National Park	50 min*   55 km	25 min   12 km	10 min	1hr 25min*
Livingstone Airport (Zambia)*	Tsowa Safari Island - Zambezi National Park	3 hrs*   48 km	25 min   12 km	10 min	3hr 35min*

<sup>\*</sup>Transfer times that include international border crossings are approximate and depend on immigration authorities.

Important Notes:

The camp can only be accessed by pre-booked 4x4 transfers.

The latest arrival times for guests are 14h00 (for flights to Livingstone) and 15h00 (for flights to Victoria Falls).

Transfer times that include international border crossings are approximate and depend on immigration authorities.

Strictly no access to Park after gate closing times.





## **BOOKING TERMS & CONDITIONS**

# Minimum Stay Policy

- 2 night minimum stay year round at Rhino Ridge Safari Lodge, Thonga Beach Lodge, Kosi Forest Lodge and Tsowa Safari Island.
- 3 night minimum stay from 15 December to 15 January at Thonga Beach Lodge.

# Booking & Payment Terms

- In order to confirm your booking, a 50% deposit must be paid within 2 working days of making the booking.
- By confirming your booking and paying the deposit you also agree to our terms and conditions which then becomes binding.
- We reserve the right to cancel and release a booking if the 50% deposit is not paid within 2 working days.
- The balance of the booking is payable no later than 7 days prior to arrival at the lodge with all sundry and incidental charges incurred to be paid on departure.
- We adhere strictly to the cancellation policy as stipulated below due to the fact that we run small lodges in remote locations and cancellations, even of just two people, can have a significant effect on the operations of the lodges.
- Please note all family rooms carry a minimum charge of 2 adults and 1 child age 12.

# Cancellation Policy

Applicable to all confirmed reservations, except groups

Cancellations must be received in writing via email to res@isibindi.co.za. Such written cancellation received:

- More than 60 days prior to the due date of arrival will attract a 10% cancellation fee of the full accommodation charge.
- 30 59 days prior to the due date of arrival will attract a 25% cancellation fee of the full accommodation charge.
- 7 29 days prior to the due date of arrival will attract a 50% cancellation fee of the full accommodation charge.
- · Less than 7 days prior to the due date of arrival will attract a 90% cancellation fee of the full accommodation charge.

# Bank Charges

- All bank deposits are to be received free of any bank charges or commissions.
- All credit card payments by agents for accommodation will have a 3% surcharge, except AMEX & DINERS which have a 5% surcharge.

## Travel Insurance

It is the guest's responsibility to ensure that they have full comprehensive travel, medical and vehicle insurance. It is the guest's responsibility to ensure that their insurance covers any cancellation fees that may arise. Isibindi Africa Lodges will not accept responsibility for any losses incurred.

VAT & Cevies

Rates include VAT. Rates exclude the Isibindi Foundation levy and park fees.

Specials & Discounts

No specials or discounts can be combined.



# We look forward to welcoming you to Tsowa Safari Island







### OUR PORTFOLIO

# explore even more... by visiting one of our other hidden gems

#### RHINO RIDGE SAFARI LODGE

www.rhinoridge.co.za

Experience a luxury safari in the Hluhluwe iMfolozi Park, situated in the province of Kwa-Zulu Natal, South Africa. Rhino Ridge Safari Lodge is a private lodge in the park offering a chic alternative to the traditional park accommodation.

#### THONGA BEACH LODGE

www.thongabeachlodge.co.za

South Africa's most pristine wilderness beach lodge awaits you on the azure shores of the iSimangaliso Wetland Park (a UNESCO World Heritage Site). Situated deep in this wilderness of white beaches, blazing corals and freshwater lakes lies South Africa's premier beach destination.

#### KOSI FOREST LODGE

www.kosiforestlodge.co.za

Kosi Forest Lodge is situated within iSimangaliso Wetland Park, South Africa's first World Heritage Site, giving you the opportunity to experience exclusive, close encounters with the untouched African wilderness. The lodge is surrounded by untold biodiversity and beauty that you simply have to see for yourself.







email: res@isibindi.co.za tel: +27 (0)35 474 1473 www.tsowasafariisland.co.za

# Important Contact Numbers:

Reservations: +27 (0)35 474 1473 Emergency/after-hours: +27 (0)60 972 4810 Tsowa Safari Island: +263(0)787669386



